Quick Start Guide

Simple
Plug it in. Turn it on. We monitor it.
INTRODUCTION

Thank you for choosing Protection 1!

At Protection 1 our employees and their motivation set us apart. We relentlessly focus on the customer experience—delivering what the customer wants, when they want it—keeping our promises and compensating our employees on customer satisfaction. Because our employees know they make a difference every day, you receive their best. And while we deliver innovation to make life better, we never lose sight of the fact that we are in the life safety business.

We take our commitments seriously. The combination of advanced technology, high quality service and the passion of our employees make Protection 1 a better choice for you.

Tim Whall
Chief Executive Officer
SECURING YOUR HOME IS EASY!

1. Unpack Your Equipment
2. Review Locations for Your Sensors
3. Set Up Your Control Panel
4. Set Up Your Sensors
   » Door Sensors
   » Window Sensors
   » Motion Sensors
   » Optional Sensors and Equipment
5. Call To Activate

888.292.9368

HOURS:
Monday—Sunday: 8:00 am — 8:00 pm (CST)

TIP: Make sure the components in your box match those listed on the packing slip.
UNPACK YOUR EQUIPMENT

First, make sure you have all of the components. Basic components include a keypad, door/window sensors, motion sensor, keychain remote, adhesive strips, yard sign and window decals.

Additional components may include image motion sensors, smoke or carbon monoxide detectors, glass break sensors, freeze or water/flood sensors and many others. If you ordered cameras, these will be set up during your activation call. To learn more about additional equipment, see page 10.

BASE SYSTEM

GE Simon XT Keypad  Motion Sensor  Door & Window Sensors
Keychain Remote  Yard Sign  Window Stickers
REVIEW THE LOCATION FOR YOUR SENSORS

Your sensors have already been numbered and programmed into your security system control panel. Review the sensor locations on your packing slip and copy those locations onto the sensor location sheet. You will need this information when you call to activate your system.

**TIP**

Use this illustration to double check where you’ve placed your sensors. Start by securing all doors. Write down any changes in your Sensor Location Sheet.
## SENSOR LOCATION SHEET

<table>
<thead>
<tr>
<th>Sensor #</th>
<th>Location</th>
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<td>1</td>
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Once you have completed this sensor location sheet, you may begin setting up your home security system components.
SET UP YOUR CONTROL PANEL

DO NOT PLUG INTO WALL BEFORE CONNECTING THE BATTERY!

1. Connect the battery by turning your control panel over and connecting the two wires.
   - When you hear a beep, you know your backup battery is working.

2. Choose a location.
   - You should place your control panel in a central location above ground, and near an ordinary outlet that is not on a switch.
   - Avoid outlets with TEST and RESET buttons.

TIP

Cellular Systems: Your control panel communicates with our monitoring center over a cellular connection so be sure to place it in an area that has a good cellular signal.

Landline Systems: Place near a phone jack.

3. Plug your control panel into a wall outlet.
SET UP YOUR SENSORS

Door Sensors

A door sensor is a small wireless device that detects the opening and closing of doors.

1 Find the arrows on each piece. Make sure these arrows are aligned and facing each other.

2 Remove the backing film.
   - Note the adhesive is industrial grade. Be sure to place it correctly as it will not be easy to move.
   - Clean and dry door surfaces before applying (preferably with alcohol wipes).

3 Place the larger portion of the sensor on the frame and place the smaller portion of the sensor on the door.
   - Press and hold each piece in place for 30 seconds.

TIP These two pieces should be about 3/8 of an inch apart, about the width of a pencil.
Window Sensors

A window sensor is a small wireless device that detects the opening and closing of windows.

1. Find the arrows on each piece. Make sure these arrows are aligned and facing each other.

2. Remove the backing film.
   - Note the adhesive is industrial grade. Be sure to place it correctly as it will not be easy to move.
   - Clean and dry window surfaces before applying (preferrably with alcohol wipes).

3. Place the larger portion of the sensor on the frame and place the smaller portion of the sensor on the window.
   - Press and hold each piece in place for 30 seconds.

For double-hung windows, install the sensor near the window latch so that the sensors separate when either top or bottom window opens.
Motion Sensors

A motion sensor protects the interior of your home by detecting body heat. Your motion sensor will detect someone’s presence when they enter your room and sound an alarm if the system is armed.

1 Choose a location.
   » It should be placed in the corner of a room.
   » Put it in a high traffic area where an intruder would likely pass (e.g. living room or hallway), within a 30 foot range.
   » Place it at least 6 1/2 to 7 feet above your floor.
   » A pet that weighs over 40 pounds may set off your motion sensor. Avoid putting it in a room where large pets may be present.

2 Peel off the backing film.
   » Note the adhesive is industrial grade. Be sure to place it correctly as it will not be easy to move.

3 Press and hold in place for 30 seconds.

Corner Placement

6 1/2 to 7 feet high in a corner

TIP

Point your motion detector away from window openings, otherwise it may pick up motion from outside of your home. Avoid putting it near heating vents or a fireplace, as heat will activate it. This could cause false alarms.
OPTIONAL SENSORS & EQUIPMENT

Set Up Additional Equipment

The following equipment may also be ordered as part of your security system. Please refer to the specific instructions for these units that have been included, if applicable.

GE Simon XTI Touchscreen Keypad (Upgrade)
GE Simon XT Remote Touchscreen Keypad
Image Motion Sensor
Smoke Detector
Carbon Monoxide Detector
Z-Wave Lighting/Appliance Module

Indoor Fixed Camera (Night Vision)
Indoor Fixed Camera
Indoor Pan-Tilt Camera
Outdoor Fixed Camera (Night Vision)
Kwikset Z-Wave Door Lock
Programmable Z-Wave Thermostat

Glass Break Sensor
Medical or Panic Button
Garage Door Sensor
Water/Flood Sensor
Freeze Sensor

Need additional equipment for your Protection 1 Security System? Please call or visit us online at Protection1.com/simple.
CALL NOW TO TEST & ACTIVATE

Once you have set up all of your components, please call 888.292.9368 and Protection 1 will activate your system.

» Protection 1 will begin monitoring your home security with five state-of-the-art monitoring centers.

» Don’t forget to put your yard sign out and place the Protection 1 stickers on your doors and windows.

888.292.9368

HOURS:
Monday—Sunday: 8:00 am — 8:00 pm (CST)
Licensing Information. ALABAMA Electronic Security Board of Licensure, 7956 Vaughn Road, Suite 392, Montgomery, AL 36116, Telephone 334-264-9388. AL: 643, 533, 744, 1018, 28211, A-0488; ARKANSAS: Arkansas Board of Private Investigators and Private Security 1 State Police Plaza Drive, Little Rock, AR 72209, 501-618-8600; #E97-122 ARIZONA: ROC190246, ROC257459; CALIFORNIA: Alarm company operators are licensed and regulated by the Bureau of Security and Investigative Services, Department of Consumer Affairs, Sacramento, California 95814. CONTRACTORS ARE REQUIRED BY LAW TO BE LICENSED AND REGULATED BY THE CONTRACTORS’ STATE LICENSE BOARD WHICH HAS JURISDICTION TO INVESTIGATE COMPLAINTS AGAINST CONTRACTORS IF A COMPLAINT REGARDING A PATENT ACT OR OMISSION IS FILED WITHIN FOUR YEARS OF THE DATE OF THE ALLEGED VIOLATION. ANY QUESTIONS CONCERNING A CONTRACTOR MAY BE REFERRED TO THE REGISTRAR, CONTRACTORS STATE LICENSE BOARD, P.O. BOX 2600000, SACRAMENTO, CALIFORNIA 95826, CA 8140-3717, 626615, ACB 4570, ACB 4571, ACB 4573, ACB 5039, ACB 5052, ACB 5054, ACB 5292; CONNECTICUT: #185782; DELAWARE: #1998200138 #97-54, CSRSL-0029; FLORIDA EF20000524; GEORGIA: LVA205766; IOWA: AC-0082, AI-0310; IDAHO: SC-21391; ILLINOIS: #127-001000, #128-000013, #128-000015, #128-000015 LOUISIANA: F713, MAINE: #MC60018702; MARYLAND: #03371885, #107-1603; MASSACHUSETTS: #7066C; MICHIGAN: #3601205122, #3602203841, #A-0378, #5103229 MINNESOTA: #T500502; MISSISSIPPI: #15007478, #5007925; MONTANA: #162, #299; NEVADA: #0035668A, #FF189; NEW MEXICO: #58345, #8-0040; NEW JERSEY: #010008, #0095786, #000354; #34BF00035400; NEW YORK: Licensed by the NYS Department of State. NY #1200261120; NORTH CAROLINA: #1285; CSA, 24466-S-P; BPN 001777P6; OHIO: #50-18-1493, #50-18-0003, #50-31-0001, #OKLAHOMA: #621; OREGON: #CC116325, #34-428CLE; PENNSYLVANIA: #PADO03926; RHODE ISLAND: #9775; SOUTH CAROLINA #RAC10097; #RAC10162; TENNESSEE: #638, 641, 642, 697; TEXAS: Complaints can be filed in Texas with the Texas Commission on Private Security, 5805 Lamar Blvd., Austin, Texas 78752. TX #ACR-1637, # B-08690; UTAH: #330634-6501; Virginia: #1-2533, #2705, #105226A; WASHINGTON: PROTEO022K2, PROTEO033BP, 601 354 926; WISCONSIN: 600-0000181681-01 WYOMING: #LV A 17.
REFER FRIENDS AND FAMILY

We like to make it easy to share the peace of mind a home security system offers. For every friend you secure with Protection 1, we’ll apply a $50 credit to your account and a $50 credit to your friend’s account at purchase. Check out protection1.com/refer and view the online tools that let you share our products via email, Twitter, Facebook or flyers.

$50 Referral Bonus

$50 credit to your account and a $50 credit to your friend’s account at purchase!
A BETTER CHOICE FOR YOU

#1 Rated Security
2012 Dealer of the Year—SDM Magazine

A+ BBB Rating

95.6% Customer Satisfaction†

Angie’s List Super Service Award

888.292.9368
www.Protection1.com/start

Connect with us!

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